

Smart Metering Technicians

Location: Field based

Salary: Dependent on experience

Job Type: Technicians

Salary: Up to £31,000 depending on experience

Hours: 45 hours a week

Holiday: 20 days plus 8 days (bank holiday)

Company Background:

Our mission is to bring our customers Fair Market Prices for simply lower energy bills. We believe all customers should have access to renewable, affordable energy and great customer service.

A fantastic opportunity has arisen for an individual to join the team as a SMART Metering Technician. Working with the Smart Metering Supervisors to ensure an exceptional customer experience.

You will be responsible for a wider metering remit including:

- To install metering equipment within timescales set by company SLA's.
- Remote and on-site fault diagnosis and rectification.
- Remedial repairs reset of remote read GSM modules.
- Meter removal.
- Meter reading.
- Accurate completion of paperwork.
- Mentoring of new meter technicians as part of our expansion programme.

Essential skills:

- Time management and ability to prioritise work load.
- Excellent customer service skills.
- Excellent communication skills.
- Attention to detail.
- Ability to show initiative and be flexible within the role.

Unit 8 Peerglow Centre
Marsh Lane, Ware
Hertfordshire
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 info@solarplicity.com

www.solarplicity.com

Smart Metering Technicians

The ideal candidate will be instrumental to developing the business' interests over the longer term. The company offers a great opportunity for individuals to develop their knowledge of the dynamic energy market.

Overtime:

Overtime will be paid for Saturday and Sunday (if you have already worked 45 hours in the week) at a rate of time and a quarter per hour. All overtime will need to be agreed in advance.

Bonus:

The bonus scheme outlined below.

Single Fuel - If you install more than 4 single fuel meters in a day, you will receive the following bonus:

- A £5.00 bonus will be paid for each meter installed if you complete more than 4 meter installs in a day. The bonus will be paid on the 4 installations, plus any extra installs made
- If you complete 4 or less installs you will not receive a bonus for that day

Duel Fuel - If you install more than 6 meters in a day, you will receive the following bonus (on a duel fuel a gas is seen as 1 meter and the electric is 1 meter):

- A £3.00 bonus will be paid for each meter installed if you complete more than 6 meter installs in a day. The bonus will be paid on the 6 installations, plus any extra installs made
- If you complete 6 or less meter installs you will not receive a bonus for that day

Staying out of town:

If you are asked to stay out of town (over 50 miles away from you're your normal place of work), the Scheduling Team will book your accommodation and pay for this in advance. We will pay you £15.00 out of pocket costs, per night you stay away.

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You will be provided with a:

- Vehicle
- Hand Held Device
- Tool kit
- Testing equipment
- H&S – PPE

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Please submit all applications to helen.remlence@solarplicity.com

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