

Team Manager

Company Background:

Solarplicity are a leading provider of renewable solar PV technologies, helping homeowners as well as businesses throughout the United Kingdom to discover the benefits of cleaner, greener energy.

Core role:

The primary purpose of this role is to be a direct line manager to between 5-7 teams of franchise or sub-contract installers of Solar PV. You are employed to make on the job decisions to ensure the smooth and timely delivery of a project, whilst maintaining the quality and standards expected of our business as a whole. We require people who can make sensible decisions of their own without having to rely on every last thing being run by another member of staff in an area, and following suitable escalation procedures should it be required. You are to share your solar PV expertise with these people as if they were installing on your very own home

You are responsible for the day to day running of your teams, which is inclusive of but not exclusive to:

- Rearranging installation dates with tenants should your teams install fail at any given time, and accurate, timely reporting of changes back to the planning team.
- Sourcing replacement teams should any of your teams fail to turn up, or other situations where necessary.
- Proactively deal with onsite issues regarding, kit, access and potential no-fits, or anything else which may impact the day's schedule of works.
- Ongoing performance management of installation teams including regular performance reviews.
- Ongoing training and development of installation teams.
- Managing timely and accurate completion of remedial visits by your teams and ensuring completions or follow ups are reported back through to the office team accurately.
- Acting as a point of contact for tenants throughout their installation process and being the 'face of the company'.
- Regular QA of installation teams work ensuring industry compliance, and company guidelines and standards are adhered to.

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- Completion of regular H&S Audits of teams and reporting of non-conformances to the Sustain H&S Manager and on site Project Manager.
- Ensuring H&S compliance through all aspects of your teams' installations at all times.
- Pro-actively deal with any reactionary H&S issue on site 'real-time' by following company procedure and policy.
- Regular internal communication with warehouse staff and office planning staff to ensure smooth and accurate delivery of projects.
- Issuing of daily reports to your project manager and the management team.
- Enforcing timely completion and return of all daily install paperwork and reports by your teams.
- Act as cover for fellow TM's or possibly deputise for your senior should the situation arise.

Requirements:

- Minimum of 2 years Solar PV installation experience.
- Electrical Installation qualification and experience, Or Roofing NVQ qualification and experience.
- People management skills.
- A natural ability to 'get things done'.
- The ability to work under pressure.
- The ability to work as part of a team, and at times alone.
- Must be prepared to work away from home for prolonged periods.
- Full clean UK driving license.
- Experience of managing tradesmen at site level.
- IT skills, particularly MS Excel.
- A natural drive for quality and success.

Optional:

- Minimum Knowledge of Microsoft SharePoint.
- NICEIC 2391 inspection and testing qualification.
- Knowledge of EPC surveys and site surveys.

If you are interested in the role please send your CV to
helen.remlence@solarplicity.com